



MTV PLAY

ADD-ON TERMS

Version 2

Date 24 July 2020

The Offer & Eligibility

1. The MTV Play Add-on (the "**MTV Add-on**") provides you with access to live and on demand shows from MTV (the "**content**") for £3.99 (inc VAT) a month.
2. The **MTV Add-on** is available to new and existing Consumer and Small Business 4GEE Customers on a Pay Monthly phone, 12 month SIM only phone plan or with a tablet on a 4GEE WiFi Price Plan. Please note customers on our Business Connect plans are not eligible for the **MTV Add-on**.
3. The **MTV Add-on** must be requested on or before 30th November 2020 and will only be available to customers until their next renewal date after 31st January 2021 at which time the **MTV add-on** will be removed.
4. Data used whilst streaming the **content** will decrement from your EE Price Plan's inclusive data allowance.
5. Availability is subject to credit status.
6. **MTV Add-on** only available to customers using a compatible mobile phone using the iOS or Android operating systems.
7. The **MTV Add-on** is not available to customers on a 4GEE WiFi Price Plan with a device other than a tablet, or customers with a device using any operating system other than iOS or Android.
8. The **MTV Add-on** will start as soon as we accept your request. We therefore advise you download the MTV Play app immediately if you have not already done so. You must download and register on the MTV Play app before 31st December 2020.
9. You will be charged for the **MTV Add-on** until your next renewal date after 31st January 2021 at which time it will be removed from your account. You can cancel the **MTV Add-on** at any time. If you choose to cancel before 31st January 2021, the service will be removed at your next renewal date, which is on the monthly anniversary of the add-on being added. If at the time of cancellation you have not already been billed for that period it will be charged in full on your next bill. As soon as the **MTV Add-on** is removed from your account, you will no longer be able to access MTV Play.
10. The **MTV Add-on** is provided to you as an Additional Service and does not form part of your Price Plan with us. This Additional Service can be added to each eligible line on your Account. We'll refer to it as an add-on in MyEE, on your bill, online and when you call or text customer services. You cannot have more than one **MTV Add-on** per eligible line registered to your Account.
11. Before requesting an add-on for this Additional Service you must acknowledge and understand that any change to the cost of the **MTV Add-on** or the Service, will only entitle you to cancel the Additional Service. Such changes do not entitle you to cancel your Agreement with us for mobile network services.

12. When entering into a contract for digital content you're entitled to a 14 day cooling off period, except where you enter in to a contract in store. Once you've entered into a contract for these Additional Services, you'll have 14 days to tell us you've changed your mind. However, once you've accessed MTV Play (e.g. by viewing the **content**) we'll assume that you've decided to waive this right to change your mind and you'll lose your right to cancel, except in accordance with the cancellation process described above.
13. We may suspend access to or terminate your contract for the Additional Services if you fail to pay a bill by the date set out on it or commit another material breach of your Agreement for mobile network services (visit here to read the latest version of our terms and conditions).
14. In order to provide this add-on we will monitor your access to MTV Play. We'll process this information in accordance with EE's privacy policy, details of which can be found here <http://ee.co.uk/privacy-policy>.
15. MTV Play is for personal and non-commercial use only. It's your responsibility to ensure that content accessed by under 18s is suitable for those viewing it. Content available via **MTV** may change from time to time.
16. You must set up your MTV Play account on a mobile device containing an EE SIM. The MTV Play service is provided by Viacom International Media Networks U.K. Limited, ("**Viacom**"). You agree to use MTV Play at your sole risk. EE is not responsible for examining or evaluating the content or accuracy of any third-party services, and shall not be liable for any such third party services. Data displayed by MTV Play is for general informational purposes only and is not guaranteed by EE You must read and accept the MTV Play Terms and Conditions. Full terms can be found at <http://www.mtv.co.uk/mtv-play-terms-conditions>
17. Access to **content** outside of the UK is subject to the terms and conditions of **MTV**. See **MTV** terms and conditions for further rules on content accessibility.
18. We will share information about you with **Viacom** and vice versa. This will happen in circumstances that relate to the administration of your MTV Play service and to prevent and detect fraudulent or unlawful activity. We'll process this information in accordance with EE's privacy policy, details of which can be found here <http://ee.co.uk/privacy-policy>. Viacom will process this information in accordance with its Privacy Policy details of which can be found here www.mtv.co.uk/legal/privacy-policy